

Accessible



Date: **June 29, 2001**

Number: **CLECAM01 -189**

Effective Date: **NA**

Category: **UNE/UNE-P**

Subject: **(BILLING) Second Notification of Changes to the Billing of UNE-P Accounts**

Related Letters: **CLECAM01-148**

States Impacted: **Ameritech Region**

Response Deadline: **NA**

Contact: **Account Manager**

Conference **NA**
Call/Meeting:

This Accessible Letter provides supplemental information to Accessible Letter CLEAM01-148 dated May 18, 2001 which addressed the change of billing systems for UNE-P elements in the Ameritech region.

Note: The ACIS/RBS CABS migration project will be on the agenda of the CLEC Forum to be held July 18, 2001 in Hoffman Estates. Additionally, Ameritech subject matter experts will be available on a conference call bridge from 2:00 to 3:00 PM CDT on Tuesday, July 10, 2001 to answer technical questions. The conference bridge access number is 1-800-767-1434 and the passcode is 223472#.

UNE-P Existing Process Overview

Today UNE-P billing is accomplished across two of Ameritech's billing systems, RBS and CABS. The RBS system generates a bill to the Customer for all non-recurring, recurring and usage charges associated with the UNE-P Port. The CABS system generates a bill to the Customer for all non-recurring and recurring charges associated with the UNE-P Loop. This is inconsistent with the other SBC companies where CABS bills both the UNE-P Port and Loop charges.

UNE-P Conversion Overview

Ameritech will convert the billing of the UNE-P Port charges to CABS and consolidate the UNE-P and UNE-Loop charges on the same bill record. The conversion will provide CABS billing information according to OBF Guidelines as a Type J account. Consistent with SBC implementation, the CABS Type J account will combine the UNE-P Port and Loop billing. The CABS accounts will be established at a LATA level. Usage associated with the UNE-P Port will be billed in CABS at the end office level. Usage associated with Operator Services and Directory Assistance will continue to bill in RBS.

RBS and CABS may not share like billing periods, and this may require the new CABS UNE-P account to carry a new billing period. The new CABS UNE-P billing

period will be as close to the existing RBS billing period as possible. These new billing periods also may be different from the current CABS UNE-P Loop billing period.

The new CABS UNE-P accounts will be established in July 2001. These accounts will establish the new Billing Account Number (BAN) and billing period. These accounts will initially contain no billing elements. This will result in July 2001 bills being rendered with a zero balance.

Starting August 18, 2001, a conversion process will begin to merge the RBS UNE-P Port account and CABS UNE-P Loop account into a single CABS UNE-P account. This account merger will result in a single CABS bill. The migration will be accomplished by generating individual CABS service orders that will migrate individual RBS accounts to the proper UNE-P CABS account. The individual service orders will generate fractional charges (OC&Cs) for continuous billing. As the combined billing is implemented, credit OC&Cs will be generated on the CABS Loop account.

RBS will continue to bill Operator Service and Directory Assistance charges. In addition, RBS will bill any unbilled non-recurring charges and fractional OC&Cs from service order activity up to the time of conversion. Any unbilled Shared Transport usage charges that were received by RBS prior to conversion will be billed on the RBS account.

The ordering and provisioning of UNE-P circuits will not be impacted by the conversion. In order to minimize billing errors, CABS billing processing of UNE-P order activity will be held until the conversion is completed. The resultant delay in processing UNE-P service order activity may impact Billing Measurement #17.

We expect the conversion activities to complete by mid-October. All held UNE-P service order activity not already processed will be released at this time. Final bills for the CABS Loop accounts will be issued by end of year 2001.

UNE-P Conversion Timeline

July 1 - 31

- New BAN and bill period information available through the Ameritech Account Management Team.
- New CABS accounts will be established, one per Customer/State/LATA.
- New CABS accounts, once established, will generate zero balance bills.
- New CABS accounts may be established in a different billing period from existing accounts.

August 1 - 17

- RBS generates UNE-P bills to the Customer for bill periods August 1st through August 13th.
- RBS continues to process service order activity and generate recurring, non-recurring and fractional charges (OC&Cs).
- RBS continues to receive Shared Transport usage charges.

August 18th

- Conversion migration begins.
- Shared Transport usage charges are sent to CABS rather than RBS.

- UNE-P service order billing activity is held until conversion is complete. (No impact on UNE-P ordering or provisioning).

August 19 - 31

- Conversion migration continues.
- RBS UNE-P bills will contain any unbilled non-recurring charges and fractional charges (OC&Cs) generated by UNE-P service order activity and Shared Transport usage charges sent to RBS (last RBS billed period to conversion date).
- All Operator Service and Directory Assistance charges will continue to be billed in RBS.
- CABS UNE-P Loop accounts will continue to bill the UNE-P Loop charges. (If the migration has occurred, only fractional charges will continue to be billed).
- The new CABS UNE-P account will begin billing UNE-P Port charges, UNE-P Loop charges and Shared Transport usage charges. (UNE-P Port and Loop charges will start appearing as account information is migrated and combined on a single account).

September 1 - 30

- Conversion migration continues.
- RBS UNE-P bills will contain any unbilled non-recurring charges and fractional charges (OC&Cs) generated by UNE-P service order activity and Shared Transport usage charges sent to RBS (last RBS billed period to conversion date).
- All Operator Service and Directory Assistance charges will continue to be billed in RBS.
- CABS UNE-P Loop accounts will continue to bill the UNE-P Loop charges. (If the migration has occurred, only fractional charges will continue to be billed).
- The new CABS UNE-P account will begin billing UNE-P Port charges, UNE-P Loop charges and Shared Transport usage charges. (UNE-P Port and Loop charges will start appearing as account information is migrated and combined on a single account).

October 1 - 31

- Conversion migration expected to end.
- All held UNE-P service order activity not already processed will be released
- All Operator Service and Directory Assistance charges will continue to be billed in RBS.
- CABS UNE-P Loop accounts will continue to bill the UNE-P Loop charges. (If the migration has occurred, only fractional charges will continue to be billed).
 - The new CABS UNE-P account will begin billing UNE-P Port charges, UNE-P Loop charges and Shared Transport usage charges. (UNE-P Port and Loop on a single account).
 - Normal UNE-P billing Service Order flow begins after held Service Order backlog processes.

November 1 - 30

- All Operator Service and Directory Assistance charges will continue to be billed in RBS.
- CABS UNE-P Loop accounts may continue to bill the UNE-P Loop charges. (If no clean up required, the accounts will be disconnected and final bills rendered).
- The new CABS UNE-P account will bill UNE-P Port charges, UNE-P Loop charges and Shared Transport usage charges.

December 1 - 31

- All Operator Service and Directory Assistance charges will continue to be billed in RBS.
- All remaining CABS Loop accounts will be disconnected and final bills rendered.
- The new CABS UNE-P account will bill UNE-P Port charges, UNE-P Loop charges and Shared Transport usage charges.

The Local Service Center will continue to serve as the single point of contact for all UNE-P ordering and billing issues.

Ameritech reserves the right to make any modifications to or cancel the above information prior to the effective date. Should any modifications be made to the information, those modifications will be reflected in a subsequent letter. Should the information be canceled, Ameritech will provide additional notification at the time of cancellation. In no event shall Ameritech incur any liability whatsoever to any carrier or other person or party if the information mentioned above is modified or canceled by Ameritech.